

# Conflict Resolution Curriculum For Kids

**The Big Book of Conflict Resolution Games: Quick, Effective Activities to Improve Communication, Trust and Collaboration** *Conflict Resolution in Early Childhood* *Conflict Resolution in the High School* **The Handbook of Conflict Resolution Education** **Peace of Mind Curriculum for Grades 4 and 5** **Conflict Resolution in the Middle School** **Conflict Resolution For Kids** *Social Work Approaches to Conflict Resolution* Peace of Mind **Peer Mediation** Reducing School Violence Through Conflict Resolution Talk it Out The No-Fault Classroom **Peace of Mind Core Curriculum for Grade 3** Teaching Conflict Resolution with the Rainbow Kids Program **Peace of Mind Core Curriculum for Grades 1 and 2** **Making Things Right** **Talk and Work It Out** **The Handbook of Conflict Resolution** **Collaborative Approaches to Resolving Conflict** **Holding These Truths** *Peer Mediation, Student Manual* *Conflict Resolution in the Schools* Confessions of a Former Bully **The Conflict Resolution Toolbox** **Kids Working It Out** **Conflict Resolution (Lower Primary)** **Enemy Pie (Reading Rainbow Book, Children S Book about Kindness, Kids Books about Learning)** **Departments of Labor, Health and Human Services, Education, and Related Agencies Appropriations for 2000: Related agencies** *Dignity* Conflict Resolution (Middle Primary) **Conflict Resolution (Secondary)** **Ready-to-Use Conflict-Resolution Activities for Elementary Students** **Learning Compassion** *Discipline That Restores* **The Domestic Violence Survival Workbook** **Cultures of Curriculum** Peace of Mind Core Curriculum for Early Childhood **Agents of Peace** **Managers of Conflicts: Basic Training in the Resolution of Conflicts for Local Churches - Level 1 Curriculum (Instructor's Manual)** **Face to Face**

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## **Ready-to-Use Conflict-Resolution Activities for Elementary**

**Students** Jan 27 2020 For K-6 teachers and counselors, here are over 100 step-by-step lessons and illustrated activities that give students the tools and empathy they need to solve conflicts peacefully and feel like winners. The wide variety of lessons and activities that will appeal to all students are organized into four sections: \* Conflict-Resolution Activities for Educators helping the teacher model appropriate behaviors through

12 self- empowerment activities. \* Building the Groundwork for Conflict Resolution 29 activities to help students build their own positive identity and deal with inner-directed anger. \* Conflict-Resolution Activities for Your Classroom 69 activities develop children's conflict-solving skills and reduce their anger toward others. \* Conflict-Resolution Acitivites for Your School 19 activities, including those that alert students to bullies and what can be done to prevent bullying.

Peace of Mind Core Curriculum for Early Childhood Aug 22 2019 Peace

of Mind effectively integrates Mindfulness, Social Emotional Learning, and Conflict Resolution into one weekly curriculum for early childhood students. The engaging lessons in Peace of Mind teach students to focus their attention, build healthy relationships and solve conflicts peacefully, and help students begin to develop a personal mindfulness practice. Peace of Mind reflects over a decade of in-classroom development and is research-based. Lessons are scripted, detailed, easy-to-follow, and fun, and are designed to meet the needs of novice to veteran teachers. Peace of Mind: Core Curriculum for Early Childhood includes 32 sequential lessons, hand-outs, posters, original stories and teacher resources. Everything you need is here including lists of optional readily-available story books to support lessons. To hear what teachers, students, parents and communities are saying about Peace of Mind, please visit [www.TeachPeaceofMind.com](http://www.TeachPeaceofMind.com).

*Conflict Resolution in Early Childhood* Sep 27 2022 For courses in the Guidance and Management of Young Children. This text examines the nature of conflict among 2- to 8-year-olds from a research-based, constructivist/ecological perspective - integrating themes of caring, building classroom community, connecting curriculum, involving family and community, and responding to the current educational climate. The author thoroughly discusses children's conflicts, emphasizing that peer and community culture make up the foundation for preventing and resolving conflict, and advocates teaching conflict resolution skills via a "three-layer-cake" of understanding, management, and resolution. Coverage presents ways to create a caring classroom - both in physical environment and curriculum, to work with other adults in a child's life, and to implement peer mediation. Throughout, the material stresses the need to understand all children in light of applicable theory and current "best practice" in culturally responsive and inclusive classrooms.

**Agents of Peace Managers of Conflicts: Basic Training in the Resolution of Conflicts for Local Churches - Level 1 Curriculum (Instructor's Manual)** Jul 21 2019 This Curriculum on Church Conflict is designed to be used with the main textbook, CHURCH AND FAMILY CONFLICTS: How to Settle Conflict Peacefully in the House by

MICHAEL W. DEWAR, SR. to setup a peace ministry in your local church. This is the instructor's manual. Destructive conflict is every church's and every pastor's worst nightmare; it turns folks against each other and derails the church from its mission. Now you can train each member to be an agent of peace to manage conflicts effectively.

**Departments of Labor, Health and Human Services, Education, and Related Agencies Appropriations for 2000: Related agencies** May 31 2020

Confessions of a Former Bully Nov 05 2020 After Katie gets caught teasing a schoolmate, she's told to meet with Mrs. Petrowski, the school counselor, so she can make right her wrong and learn to be a better friend. Bothered at first, it doesn't take long before Katie realizes that bullying has hurt not only the people around her, but her, too. Told from the unusual point of view of the bullier rather than the bullied, *Confessions of a Former Bully* provides kids with real life tools they can use to identify and stop relational aggression.

**Enemy Pie (Reading Rainbow Book, Children S Book about Kindness, Kids Books about Learning)** Jul 01 2020 It was the perfect summer. That is, until Jeremy Ross moved into the house down the street and became neighborhood enemy number one. Luckily Dad had a surefire way to get rid of enemies: Enemy Pie. But part of the secret recipe is spending an entire day playing with the enemy! In this funny yet endearing story, one little boy learns an effective recipes for turning your best enemy into your best friend. Accompanied by charming illustrations, *Enemy Pie* serves up a sweet lesson in the difficulties and ultimate rewards of making new friends.

**The Handbook of Conflict Resolution Education** Jul 25 2022 Based on the principles of cooperation and problem solving, conflict resolution helps students solve problems themselves by identifying underlying needs and finding solutions that meet everyone's interests to the fullest extent possible. With an easy-to-use workbook format.

Teaching Conflict Resolution with the Rainbow Kids Program Aug 14 2021 Based on the view that making social concepts and feelings concrete would help children in primary grades to take turns, cooperate,

and solve their problems respectfully, this curriculum uses a story about the Rainbow Kids, an imaginary community of children, to introduce children to social concepts and conflict resolution skills. The Rainbow Kids experience emotions that are conveyed by the weather around them. These simple "sunny" and "cloudy" metaphors turn abstract notions of behavior into physical expressions young children can easily comprehend. Part 1 of the curriculum guide describes the impetus for the program, discusses how the program works, summarizes the story, and details the procedures involved in presenting the program. Part 2 contains the seven lessons and two activities comprising the program; this part includes sample program materials in six appendices, and lists selected resources for elementary school teachers. Part 3 is a separate booklet for students containing "The Rainbow Kids" story. (Contains 15 references.) (KB)

**Cultures of Curriculum** Sep 22 2019 Using "cultures of curriculum" as a lens, this clear, compelling text reveals and critically examines the belief systems and classroom practices of curricular orientations in contemporary American society. It is designed to foster awareness, examination, and deliberation about the curricula planned for and carried out in classrooms and schools; to inspire conversations about theory and practice as well as political, social, and moral issues; and to expand critical consciousness about approaches to curriculum and practice. Readers are encouraged to give serious attention to the issues this book raises for them, and to join with their colleagues, students, and communities in considering how to create curricula with purpose and congruent practices and to reculture classrooms and schools. A framework of inquiry is presented to facilitate such reflection and to accomplish these goals. *Cultures of Curriculum, Second Edition:* Introduces the field of curriculum studies by describing theories and questions pertinent to curriculum inquiry Describes the process of curriculum leadership drawing from historical and contemporary research on curriculum change and transformation Presents the concept of cultures of curriculum as a way of thinking of curriculum as cultural text encompassing histories, norms, beliefs, values, roles, and

environments. Connects theory to practice by describing curricular orientations as depicted in practice, providing educators with approaches to instruction, planning, and assessment for creating intentional practices in classrooms and schools Uses a heuristic that helps educators to understand curricular orientations, examine curriculum in classrooms and schools, and reflect upon their own beliefs and practices Integrates moral and political discourse into discussions of curriculum orientations so that educators can recognize, question, and challenge aims and actions by examining dominant paradigms and both their direct and unforeseeable influences upon schooling Changes in the second edition: Four new chapters - "Narrowing the Curriculum" (current trends of standardization and high-stakes testing) "Educating Through Occupations (Deweyan progressive and career/technical education) "Sustaining Indigenous Traditions" (Native American/indigenous education) "Envisioning Peace" (peace, global, human rights, environmental education) Updates and pertinent scholarship in all chapters reflecting recent events and discourses Curricular cultures all are examples of progressive alternatives to traditional education New two-part structure: Curriculum Studies and Curricular Cultures

*Conflict Resolution in the High School* Aug 26 2022 The lessons in this guide teach high school students the essential skills they'll need to manage and resolve interpersonal conflict in creative, positive ways. Along the way students will also explore diversity, power, and prejudice as they continue to develop greater emotional and social skillfulness. *Conflict Resolution in the High School* contains: 36 core skill lessons An exploration of 8 different implementation models In-depth information on how to infuse conflict resolution into the standard high school curriculum Ideas for assessing student learning 9 additional, multi-period activities for taking the skills and concepts further The curriculum encourages students to connect the concepts and skills taught in the lessons to their own personal experiences. Students learn to analyze conflict, deal with feelings more effectively, defuse anger, and negotiate and mediate personal and group conflicts. Students also learn

how to build more positive intergroup relations and explore how they can use their new skills and understandings to make a positive difference in their communities.

**Conflict Resolution (Lower Primary)** Aug 02 2020 A 4-book photocopiable series that deals with conflict issues, which is a requirement of the SPHE curriculum and an important life skill.

**Peace of Mind Core Curriculum for Grades 1 and 2** Jul 13 2021 The Peace of Mind Core Curriculum for Grades 1 and 2, second edition, includes 32 step-by-step, weekly lessons integrating Mindfulness, Social Emotional Learning, Brain Science and Conflict Resolution practices for younger students. Engaging lessons include a wide variety of mindfulness practices, stories, activities, role plays and teacher guidance. Peace of Mind helps students learn to notice and manage big emotions, practice kindness and gratitude, and solve conflicts peacefully. Weekly practice leads to more positive and inclusive classrooms. This edition is a revised version of the original Core Curriculum for Grades 1-2 published in 2016. TeachPeaceofMind.org

Peace of Mind Feb 20 2022 Peace of Mind is a cutting-edge, effective curriculum that integrates Mindfulness, Social Emotional Learning, and Conflict Resolution for elementary school students. Peace of Mind teaches students to calm themselves, build healthy relationships and solve conflicts peacefully, leading to a kinder and more positive school climate.

**Peace of Mind Core Curriculum for Grade 3** Sep 15 2021 The Peace of Mind Core Curriculum for Grade 3 includes 32 step-by-step, weekly lessons integrating Mindfulness, Social Emotional Learning, Brain Science and Conflict Resolution practices for third grade students. Engaging lessons include a wide variety of mindfulness practices, stories, activities, pair-sharing and skits, supported by ample teacher guidance. Peace of Mind helps students learn to notice and manage big emotions, practice kindness and gratitude, solve conflicts peacefully, and to stand up for others. Weekly practice leads to more positive and inclusive classrooms, too! 200 pages; paperback. TeachPeaceofMind.org

Reducing School Violence Through Conflict Resolution Dec 18 2021 In

this book, David and Roger Johnson offer an approach that involves interrelated programs for preventing violence and helping students learn to resolve conflicts constructively. The authors discuss how schools can create a cooperative learning environment where students learn how to negotiate and mediate peer conflicts and teachers use academic controversies to enhance learning.

**Making Things Right** Jun 12 2021 Making Things Right is designed to be used in several ways: 1. To train students to become mediators and peacemakers in their classroom and at home and as peer mediators for their school. 2. To train students to understand and participate in a restorative justice/discipline structure in the classroom based on the book Discipline That Restores: Strategies to Create Respect, Cooperation, and Responsibility in the Classroom by Ron and Roxanne Claassen. 3. To train parents who want to understand and use a constructive conflict management strategy in their families. Making Things Right is divided into three sections. The first section consists of the lesson plans for each of thirty-two activities. The second section is called Projections and Handouts (larger print makes them easier to read when projected). The third section consists of the Student Folder Items. The time listed for each activity is an approximation and provided to help the teacher determine how they want to combine or use individual activities to fit their time frames. Making Things Right is designed to be used both for whole-class trainings in which lessons are taught on a daily basis spread over several days for one to two weeks, and for two-day student mediator training seminars. Our preference is to use the lessons with the entire class so all have the skills and strategies to be peaceful problem solvers. It is especially helpful for educating students about the theory, skills and strategies used in Discipline That Restores, also by Ron and Roxanne Claassen. Discipline That Restores gives teachers and administrators the knowledge and skills for implementing restorative justice discipline in the classroom and school. It is important for students to have as much knowledge of this structure and process as their teachers and school administrators so all are better able to constructively resolve conflicts together. Lessons are designed to help

students learn and become equipped to understand and implement conflict and peacemaking theory, skills and strategies. Students will learn some theory and be encouraged to develop their own theories for why we are interested in learning about new strategies for problem solving, and they will participate in lessons that will teach a specific process to use for problem solving and peacemaking as individuals in relationship with others and as mediators. Making Things Right provides activities that build student understanding of the mediation process and gives students a chance to practice the process through roleplay. This training will enable students to develop practical skills that will help them respond constructively to conflicts in many areas of their own lives as well as help others. Punishment for misbehavior causes resentment to grow, and what appears as evil intent is a consequence of that resentment. Punishment damages relationship at least a little and sometimes a lot. We have discovered that the most effective way to respond to misbehavior is to gain the cooperation of each person involved - it is rare that misbehavior involves only one person -then to sit down with them and help them solve the problem. Responding this way transforms an otherwise destructive event into a teaching and learning situation for everyone involved and builds relationship. Personal experience has shown that students, kindergarten and above, can understand and respond constructively; students grade four and above can readily understand and use these concepts in their own interpersonal conflicts and as mediators. Roxanne used this curriculum for many years with her 8th grade students and with parents. Many have used this curriculum to train high school students. All teachers make some adaptations to best use it with their audience.

*Peer Mediation, Student Manual* Jan 07 2021 Program for helping secondary school students acquire skills in conflict resolution.

**The Handbook of Conflict Resolution** Apr 10 2021 The Handbook of Conflict Resolution, Second Edition is written for both the seasoned professional and the student who wants to deepen their understanding of the processes involved in conflicts and their knowledge of how to manage them constructively. It provides the theoretical underpinnings

that throw light on the fundamental social psychological processes involved in understanding and managing conflicts at all levels—interpersonal, intergroup, organizational, and international. The Handbook covers a broad range of topics including information on cooperation and competition, justice, trust development and repair, resolving intractable conflict, and working with culture and conflict. Comprehensive in scope, this new edition includes chapters that deal with language, emotion, gender, and personal implicit theories as they relate to conflict.

**Talk and Work It Out** May 11 2021 Clear, simple language and realistic illustrations teach children the process of peaceful conflict resolution.

**The Big Book of Conflict Resolution Games: Quick, Effective Activities to Improve Communication, Trust and Collaboration** Oct 28 2022 Make workplace conflict resolution a game that EVERYBODY wins! Recent studies show that typical managers devote more than a quarter of their time to resolving coworker disputes. The Big Book of Conflict-Resolution Games offers a wealth of activities and exercises for groups of any size that let you manage your business (instead of managing personalities). Part of the acclaimed, bestselling Big Books series, this guide offers step-by-step directions and customizable tools that empower you to heal rifts arising from ineffective communication, cultural/personality clashes, and other specific problem areas—before they affect your organization's bottom line. Let The Big Book of Conflict-Resolution Games help you to: Build trust Foster morale Improve processes Overcome diversity issues And more Dozens of physical and verbal activities help create a safe environment for teams to explore several common forms of conflict—and their resolution. Inexpensive, easy-to-implement, and proved effective at Fortune 500 corporations and mom-and-pop businesses alike, the exercises in The Big Book of Conflict-Resolution Games delivers everything you need to make your workplace more efficient, effective, and engaged.

**Conflict Resolution in the Middle School** May 23 2022 Grade level: 6, 7, 8, e, i, s, t.

**Conflict Resolution For Kids** Apr 22 2022 First published in 1995. Routledge is an imprint of Taylor & Francis, an informa company.

**Conflict Resolution (Secondary)** Feb 26 2020 A 4-book photocopiable series that deals with conflict issues, which is a requirement of the SPHE curriculum and an important life skill.

**The Conflict Resolution Toolbox** Oct 04 2020 In real-life conflict resolution situations, one size does not fit all. Just as a mechanic does not fix every car with the same tool, the conflict resolution practitioner cannot hope to resolve every dispute using the same technique. Practitioners need to be comfortable with a wide variety of tools to diagnose different problems, in vastly different circumstances, with different people, and resolve these conflicts effectively. The Conflict Resolution Toolbox gives you all the tools you need: eight different models for dealing with the many conflict situations you encounter in your practice. This book bridges the gap between theory and practice and goes beyond just one single model to present a complete toolbox - a range of models that can be used to analyze, diagnose, and resolve conflict in any situation. It shows mediators, negotiators, managers, and anyone needing to resolve conflict how to simply and effectively understand and assess the situations of conflict they face. And it goes a step further, offering specific, practical guidance on how to intervene to resolve the conflict successfully. Each model provides a different and potentially useful angle on the problem, and includes worksheets and a step-by-step process to guide the reader in applying the tools. Offers eight models to help you understand the root causes of any conflict. Explains each model's focus, what kind of situations it can be useful in and, most importantly, what interventions are likely to help. Provides you with clear direction on what specific actions to choose to resolve a particular type of conflict effectively. Features a detailed case study throughout the book, to which each model is applied. Additional examples and case studies unique to each chapter give the reader a further chance to see the models in action. Includes practical tools and worksheets that you can use in working with these models in your practice. The Conflict Resolution Toolbox equips any practitioner to

resolve a wide range of conflicts. Mediators, negotiators, lawyers, managers and supervisors, insurance adjusters, social workers, human resource and labour relations specialists, and others will have all the tools they need for successful conflict resolution.

**Learning Compassion** Dec 26 2019 Learning Compassion marshals depth psychology and Buddhism, primarily, as a means of promoting less aggressive, more productive approaches to tension in human affairs.

**Holding These Truths** Feb 08 2021

*Discipline That Restores* Nov 24 2019 Written for teachers and parents, this book articulates a reproducible process with step-by-step strategies to promote cooperation and mutual respect between students and educators in the classroom.

**Kids Working It Out** Sep 03 2020 Kids who understand how to manage conflict successfully can transform their schools into safer and kinder places to learn. Kids Working It Out offers educators and parents a guide to the most current and effective school-based conflict resolution programs and shows how these programs can make a positive difference in our schools. Throughout the book, students and teachers share their stories of what it's really like in today's schools and reveal how Conflict Resolution Education, has shaped their experiences. Kids Working It Out covers a wide range of topics-- curriculum integration, peer mediation, restorative justice, and others-- and shows what it takes to implement an effective program in any school, and any community.

**Peer Mediation** Jan 19 2022 Program for helping secondary school students acquire skills in conflict resolution.

The No-Fault Classroom Oct 16 2021 Positing a radically new understanding of the root of conflict—unmet needs—this analysis boldly directs students and teachers to recognize feelings as important messengers of those needs. Refocusing attention from feelings to the needs behind the feelings addresses the underlying problem rather than the symptom; with this objective, the concept of the “No-Fault Zone” is introduced. It is a place in the classroom free from criticism or blame where students learn trust and respect for one another, develop successful conflict-resolution skills, and the responsibility for resolution

shifts from teacher to students. The complete conflict resolution curriculum is included, providing step-by-step guidance and making this classroom kit a time-saver for busy teachers.

[Conflict Resolution \(Middle Primary\)](#) Mar 29 2020 A 4-book photocopiable series that deals with conflict issues, which is a requirement of the SPHE curriculum and an important life skill.

**Peace of Mind Curriculum for Grades 4 and 5** Jun 24 2022 The Peace of Mind Curriculum for Grades 4 and 5 is a mindfulness-based social and emotional learning program that teaches effective conflict resolution. This curriculum works as an introduction for students new to this work and also as a continuation for students who have already had the Peace of Mind Core Curriculum for Grades 3 to 5.

[Talk it Out](#) Nov 17 2021 A six-step conflict resolution process provides an alternative to traditional discipline and helps teachers and students resolve such everyday problems as teasing, put-downs, hitting, and cheating.

**Collaborative Approaches to Resolving Conflict** Mar 09 2021 If you've ever wondered how best to approach a conflict, Collaborative Approaches to Resolving Conflict will help you choose the right method for your problem. Using the same tool for different kinds of conflict often leaves us feeling stuck and frustrated. Authors Myra Warren Isenhardt and Michael L. Spangle explain the major approaches to managing disputes at home, in the workplace or school, within communities, or in the international arena. The reader will find that each approach is illustrated with recent examples of what can go wrong and how to respond most appropriately.

**The Domestic Violence Survival Workbook** Oct 24 2019 Reproducible self-assessments, exercises, journaling activities and educational handouts created for therapists, psychologists and other helping professionals to help their clients deal with domestic violence issues in their lives.

*Dignity* Apr 29 2020 A noted conflict-resolution expert explores dignity, its role in human conflict, and its power to improve relationships Drawing on her extensive experience in international conflict resolution

and on insights from evolutionary biology, psychology, and neuroscience, Donna Hicks explains what the elements of dignity are, how to recognize dignity violations, how to respond when we are not treated with dignity, how dignity can restore a broken relationship, why leaders must understand the concept of dignity, and more. By choosing dignity as a way of life, Hicks shows, we open the way to greater peace within ourselves and to a safer and more humane world for all. For the Tenth Anniversary Edition of Dignity, Hicks has written a new preface that reflects on her experience helping communities and individuals understand the power of dignity and how it can lead to a more peaceful world. "Anyone who understands the importance of personal feelings and their fuel for conflict should consider Dignity as a powerful advisory and motivational guide."--Midwest Book Review Winner of the 2012 Educator's Award, given by the Delta Kappa Gamma Society International.

**Face to Face** Jun 19 2019

*Social Work Approaches to Conflict Resolution* Mar 21 2022 Social Work Approaches to Conflict Resolution helps readers understand the nature and causes of conflict and offers suggestions for coping with conflict effectively. It is based on two assumptions: that conflict is a basic part of the life of normal human beings, groups, organizations, communities, and nations, and that resolving conflict is part of the ongoing interventions of all social workers. A practical text for theory-practicum courses for MSW and doctoral students, it is filled with information also useful to therapists, group workers, community workers, administrators, scholars in the social sciences, practitioners in other helping professions, and trainers in the emerging field of conflict resolution itself.

Deliberately linking conflict resolution and systems analysis, Social Work Approaches to Conflict Resolution tackles a number of related themes to help you see the connections between topics not normally presented together in social work literature. You'll see how unmet needs may cause conflict to evolve and escalate and learn about the connections between strongly held feelings and the destructive relations that have developed between diverse ethnic peoples in many parts of our planet. Author

Benjamin Chetkow-Yanoov draws on his own background of being a minority as well as his experience in Arab-Jewish reconciliation in Israel as he offers readers thorough explanations of: a systems model for analyzing conflict problem-solving versus resolving conflict how value clashes and victimization are some of the basic causes of conflict escalation 9 professional roles required for resolving conflicts the effectiveness of volunteers in conflict resolution teaching conflict resolution skills to various audiences trends in the evolution of voluntary conflict resolution efforts You can apply much of what you learn in Social Work Approaches to Conflict Resolution not only to your professional life but also to your personal relationships and experiences. Also, since victimized people and groups are major contributors to the perpetuation and escalation of conflict, the book suggests 10 steps for helping victims free themselves from repeated conflict-generating behaviors.

*Conflict Resolution in the Schools* Dec 06 2020 Sponsored by the National Institute For Dispute Resolution and the National Association for Mediation in Education An invaluable staff and program development tool. The research references, discussion topics, training modules, and applications provide educators with a strong foundation for skill building and program development. I highly recommend this training manual to educators who are planning conflict resolution programs in their schools. ?Paul Wiley, principal, Crocker Elementary School, Amherst, Massachusetts Based on material developed by the National Institute for Dispute Resolution (NIDR) and the former National Association for Mediation in Education (now merged with the NIDR Youth Program), this practical resource guide shows educators how to diagnose conflicts, handle difficult confrontations, and implement appropriate mediation and problem-solving strategies.